



Informatics for Pharmacy
Students e-Resource

e- Informatics for Pharmacy Students e-Resource GETTING STARTED & FAQs

OVERVIEW:

The Association of Faculties of Pharmacy of Canada (AFPC) and Canada Health Infoway partnered to develop a national, competency-based online resource, called *e-Learning for Healthcare Professional Students*. The **Informatics for Pharmacy Students section** is designed to prepare pharmacy students for practice in the 21st century, using information and communication technologies responsibly and effectively in the provision of patient care.

There are 20 open-access modules - 12 are pharmacy-specific. There are two new modules on virtual care and six others have been updated and redesigned for students in all health professions (# 3, 4, 9, 10, 11, 13, 15). Three of the modules are also available in French (# 5, 10, 13). Students may access all of the materials, either as part of their pharmacy programs and courses, or for self-directed study.

Informatics for Pharmacy Students ▶

Module 1: Key Concepts in Informatics and e-Health ▶

Module 2: Electronic Health Records: Components and Standards ▶

Module 3: Privacy, Security and Confidentiality ▶

Module 4: Clinical Documentation ▶

Module 5: Digital Information Resources ▶

Module 6: Evidence Based Medicine: An Introduction ▶

Module 7: Clinical Practice Guidelines ▶

Module 8: Minor Ailments Virtual Patients ▶

Module 9: Vaccination Schedules, Registries and Resources ▶

Module 10: Consumer Health Informatics ▶

Module 11: Telehealth and Telepharmacy ▶

Module 12: Pharmacy Practice Management Systems (PPMS) ▶

Module 13: Safe and Effective e-Prescribing ▶

Module 14: Order Sets, CPOE and Alert Systems ▶

Module 15: e-Medication Reconciliation ▶

Module 16: Automation for Safety in Medication Distribution ▶

Module 17: Information Management and Technology in Healthcare ▶

Module 18: Optional Module: Computers, Networks and Computational Thinking ▶

HOW TO ACCESS THE E-RESOURCE:

- The Informatics e-Resource can be accessed at the following link: <http://elearnhcp.ca/>. It can also be accessed from the AFPC website under “e-Learning”: www.afpc.info.
- You must create an account and log-in with your Username and Password to access the e-Resource. You may use your university email address or personal email address to create an account.
- Version 4 of the Pharmacy Informatics e-Resource can be accessed directly from one page: <http://elearnhcp.ca/course/view.php?id=114>.

The screenshot shows the website interface for "e-Learning for Healthcare Professional Students". At the top, there are two main navigation tabs: "Modules for HCP Students" and "Informatics for Pharmacy Students". A "Log in" button is located in the top right corner. Below the navigation tabs, there are several key features and sections:

- HCP STUDENT ACCESS:** A blue arrow points from this text to the "Modules for HCP Students" tab. Below it is a box for "e-Prescribing" with the text "New interactive version August 2020" and "Aussi disponible en français". A blue arrow points from this box to the "Click Here" button under the "MODULES FOR HEALTH PROFESSIONAL STUDENTS" section.
- PHARMACY STUDENT ACCESS:** A red arrow points from this text to the "Informatics for Pharmacy Students" tab. Below it is a list of services: "Handwritten Prescriptions", "Printed / Faxed Prescriptions", "e-Prescribing" (highlighted in green), and "e-Prescribing Enhanced Capabilities". A red arrow points from this list to the "Click Here" button under the "INFORMATICS FOR PHARMACY STUDENTS E-RESOURCE" section.
- CREATE AN ACCOUNT OR LOGIN:** A green arrow points from this text to the "Log in" button.

The bottom of the page features three main sections:

- MODULES FOR HEALTH PROFESSIONAL STUDENTS:** Describes new modules for Medical, Nursing, Dentistry, Pharmacy & Other Healthcare Professional Students, including Virtual Care, e-Prescribing, Vaccinations, and Clinical Documentation. Includes a "Click Here" button.
- INFORMATICS FOR PHARMACY STUDENTS E-RESOURCE:** Describes a Comprehensive - Flexible - Engaging - Open Access - Current - Peer Reviewed resource. Includes a "Click Here" button.
- INDIGENOUS HEALTH TERMINOLOGY UNIT:** States it is now available for Healthcare Professional Students. Includes a "Click Here" button.

FREQUENTLY ASKED QUESTIONS:

Why didn't I receive my log-in confirmation email when I created my account?

Please check your junk or spam folder for the confirmation email. Please note that some university email addresses have firewalls that may result in a delay in receiving the email. If you have not received a confirmation email after 24 hours, please contact admin@elearnhcp.ca.

Why am I getting a message about pop-up windows?

Many of the sections or activities open in a new pop-up window for optimal viewing. Pop-ups must be enabled in your browser to access these activities. If you are not able to open the link to a section, you may get a message in your browser about pop-up windows being blocked, which is stopping a SCORM package from playing, and to check your browser settings before trying again. If you see a browser notification on your screen, you may be able to click on it to quickly enable pop-ups on this site. Otherwise, open your web browser settings to enable pop-ups. For example, in Chrome, open "Settings" and select "Site Settings" under "Privacy and security". Then select "Pop-ups and redirects" under "Content" and add the URL <https://eLearnHCP.ca> to allow this site to send pop-ups and use redirects.

Why won't the Virtual Patients and interactive activities load?

The Virtual Patients and interactive activities are most compatible with the latest versions of Firefox or Chrome browsers on a desktop or laptop. These activities may have limited functionality on mobile devices and tablets. The "scrolling circle" means that the activity is loading. Loading times vary depending on your internet connection.

Why are some sections formatted differently?

You will notice that some sections appear as embedded pages in a "book format" on your screen. Other sections have been updated using Articulate Rise software and appear as interactive content in a pop-up window. In both formats, be sure to view all pages in the section for the system to mark the section as complete.

Why can't I issue my Certificate?

You must complete all the module activities listed below the Certificate link before you can access your Certificate (available as a PDF download). See the tick boxes on the right side of each activity to view what needs to be completed. It may be necessary to refresh the page and/or access the activity again to ensure the system registers completion and checks off the box. You also need to complete a brief evaluation survey and achieve a score of 70% or higher on the quiz before you can access your certificate.

If you experience any technical issues with the e-Resource, please email
[*admin@elearnhcp.ca*](mailto:admin@elearnhcp.ca).